



Clinical / Continuous Quality Improvement (CCQI) Committee

May 19, 2020 | 9:30 am – 11:00 am

BBHC- Virtual Meeting

AGENDA

Welcome & Introductions

Approval of Minutes from February 18, 2020

Icebreaker Activity/Video

Data/Performance Measures - Carisk

- Performance Measures
- Mortality Review

Updates/New Action Items:

- Harm Reduction Presentation - SFWN
- ROSC RSA-R

Announcements

Next Meeting Agenda Suggestions

Next Meeting: Tuesday, June 16, 2020 from 9:30 am -11:00 am



Clinical / Continuous Quality Improvement (CCQI) Committee

February 18, 2020 | 9:30 am – 11:00 am

BBHC – 3521 West Broward Blvd., Suite 206, Lauderhill, FL 33312

MINUTES

Attendance: Abbey Hand (Broward Sheriff's Office), Lynette Pyles (BCEVS), Gary Hensley (Sun Serve), Nicole Laviniere (BCEVS), Patricia Jones (Covenant House), Tonyetta Fice (Gulf Coast), Mary Carmody (Kids in Distress), Natasha Villard (Memorial), Cindy Sterne (BARC), Daisha Vargas (Broward House), Matthew Williams (Foot Print Success), Desmond Gilmore (House of Hope), Thomas Smith (Care Resource), Scott DiMarzo (Taskforce Outreach), Jenean Wiggins (Chrysalis), Jamie Powers (Broward House), Dawn Snyder (Broward House), Marie Fairchild (Archway), Evelin Meltz (Broward Housing Solution), Lee Greenstein (Henderson), Shannon Palmeri (Chrysalis), Luz Ospina (BPHI), Tonyetta Fice (Gulf Coast), Hugo Rocchia (Care Resource), Michele Disorbo (Camelot), Erika Laverde (Broward Partnership)

BBHC Staff: Areeba Johnson, Jessica Coutain, Jacinth Johnson, Celena King

Carisk Partners Staff: Jennifer Branham

Welcome & Introductions

Ms. Areeba Johnson called the meeting to order at 9:30 a.m. Attendance was taken via brief self-introductions and sign-in sheet.

Approval of Minutes from January 21, 2020

Mr. Gary Hensley made a motion to approve the minutes for the January 21, 2020 meeting. The motion was seconded by Ms. Shannon Palmeri and unanimously approved.

Icebreaker Activity/Video

- Blame video by Brene Brown, discussed blaming as a uncomfortable feeling and pain aimed towards others. Blame is one of the reasons we miss the opportunity to show empathy.

Data/Performance Measures-Carisk

- A Training on the Guidance 24 Performance Measurement Manual was presented by Ms. Jennifer Branham. The training addressed Target Populations, Unknown Population, Substance Abuse and Mental Health Outcomes.

Updates/New Action Items:

- Consumer Satisfaction Surveys
Ms. Areeba Johnson informed Providers that they should have received an email from Ms. Cheryl Joseph from Carisk with their results from the Consumer Satisfaction Survey.
- ROSC Updates and Training
Ms. Areeba Johnson and Celena King presented a PowerPoint on ROSC, language matters the SAPT and RSA-R Surveys.



Next Meeting Agenda Suggestions

None.

Training/Events Suggestions

None.

Announcements

None.

Next Meeting: Tuesday, March 17, 2020 | 9:30 am – 11:00 am | BBHC – 3521 West Broward Blvd., Suite 206, Lauderhill, FL 33312

Death Reports	
January	7
February	8
March	6

Death- Adult (Natural)	11
Death- Adult (Other)	9
Death- Child	1

Reason	
Natural Causes	11
Overdose**	4
Gun Shot*	1
Unknown*	3
Hit by a Train (Not Suicide)*	1
Suicide (Train)*	1

Date of Death*	Date of Last Service	Days Between Last Service and Date of Death	Program	Covered Services
1/6/2020	N/A	N/A	CSA	*Only assessment in 2018 was billed to BBHC. Outpatient services billed to another funder.
1/21/2020	N/A	N/A	ASA	*Provider used another funding source. Last BBHC funding source 1/22/2019.
2/3/2020**	12/31/2019	34	AMH	Case Management and Incidental and was also in RTF in September 2019.
2/12/2020**	1/28/2020	15	ASA/AMH	Medical Services, Case Management, RTF Level 2 and Peer Support. 3 Providers in the last FY.
2/21/2020	1/15/2020	37	ASA/AMH	Assessment, Case Management, Incidental, Outpatient and Recovery Support. 2 Providers in last FY.
2/24/2020	2/23/2020	1	CMH	Assessment, Case Management, Recovery Support and Individual Therapy. 2 Providers in last FY.
3/4/2020**	2/20/2020	13	ASA	Medical Services, Incidental Expenses, Outpatient Group and Individual.
3/5/2020**	N/A	N/A	N/A	*Not a BBHC Funded Client
3/11/2020	3/11/2020	0	ASA/AMH	Outpatient, Recovery Support and Incidental Expenses.
3/24/2020	3/24/2020	0	AMH	Supportive Housing- Living

Deaths	
Q1	13
Q2	19
Q3	21

	BBHC's Network Service Provider Outcome Measures (CBH Data)		FY	Year to Date Performance (April)	Outcome	Size
		Code	Target	FY 19-20		
Adult Mental Health	Average annual days worked for pay for adults with severe and persistent mental illness (M0003)	M0003	40	79.99	Passed	1283
	Percent of adults with serious mental illness who are competitively employed (M0703)	M0703	24%	68%	Passed	208
	Percent of adults with severe and persistent mental illnesses who live in stable housing environment	M0742	90%	94%	Passed	3004
	Percent of adults in forensic involvement who live in stable housing environment	M0743	67%	74%	Passed	614
	Percent of adults in mental health crisis who live in stable housing environment	M0744	86%	78%	FAIL	1259
Adult Substance Abuse	Percentage change in clients who are employed from admission to discharge	M0753	10%	22%	Passed	980
	Percent change in the number of adults arrested 30 days prior to admission versus 30 days prior to discharge	M0754	15%	-71%	Passed	1213
	Percent of adults who successfully complete substance abuse treatment services	M0755	51%	70%	Passed	1249
	Percent of adults with substance abuse who live in a stable housing environment at the time of discharge	M0756	94%	94%	Passed	1185
Children's Mental Health	Percent of school days seriously emotionally disturbed (SED) children attended	M0012	86%	88%	Passed	43
	Percent of children with emotional disturbances (ED) who improve their level of functioning	M0377	64%	100%	Passed	2
	Percent of children with serious emotional disturbances (SED) who improve their level of functioning	M0378	65%	81%	Passed	11
	Percent of children with emotional disturbance (ED) who live in a stable housing environment	M0778	95%	100%	Passed	24
	Percent of children with serious emotional disturbance (SED) who live in a stable housing environment	M0779	93%	98%	Passed	47
	Percent of children at risk of emotional disturbance (ED) who live in a stable housing environment	M0780	96%	100%	Passed	16
Children's Substance Abuse	Percent of children who successfully complete substance abuse treatment services	M0725	48%	93%	Passed	56
	Percent change in the number of children arrested 30 days prior to admission versus 30 days prior to discharge	M0751	20%	-50%	Passed	52
	Percent of children with substance abuse who live in a stable housing environment at the time of discharge	M0752	93%	100%	Passed	54
Compliance				94%		