



Clinical / Continuous Quality Improvement (CCQI) Committee

January 19, 2021 | 9:30 am – 11:00 am

BBHC- MS Teams (941)263-1518

Access Code:620255202#

AGENDA

- 1. Welcome & Introductions**
- 2. Approval of Minutes from November 17, 2020**
- 3. ROSC Presentation- Nicole Morin, DCF**
- 4. Resources in the Community:**
 - Fellowship Living- Sarah Barkley
 - DCF Narcan Distribution- Jennifer Williams
- 5. Updates/New Action Items:**
 - Discharge Planning
 - 2nd Quarter Mortality Review
 - CSS
- 6. Data/Performance Measures**
Performance Measures
- 7. Next Meeting Agenda Suggestions**
- 8. Announcements**

Next Meeting: Tuesday, February 16, 2020 from 9:30 am -11:00 am



Clinical / Continuous Quality Improvement (CCQI) Committee

November 17, 2020 | 9:30 a.m. – 11:00 a.m.

Virtual Meeting via Microsoft Teams

MINUTES

Attendance: Abbey Hand (BSO), Aileen Turner- Nestor (Archways), Andrea Jacques (Chrysalis Health), Barbara Harmon (Foot Print to Success Clubhouse), Carol Lazarus (BPHI), Carol Loman (Henderson Behavioral Health), Constance Watson (BARC), Daisha Vargas (Broward House), Donnalina Deliazar (House of Hope), Ellianna Dorvil (BPHI), Eva Santiago-Reed (Smith Community Mental Health), Gary Hensley (Sunserve), Gillian Cross (Broward House), Hugo Rocchia (Care Resource), Illene Greenberg(Silver Impact), Jamie Powers (Broward House), Janine Ribeiro Chow-Quan (United Way), Jennifer Branham (Carisk), Jo-Ann Bliss (BARC), John Baumgartner (Broward House), Josh Plantz (Memorial), Justin Cummings (BSO), Karina Garcia (Citrus), Karen Whyte (Broward House), Kathleen Bente (DCF/SAMH), Kristen Guerrise (Broward Housing Solutions), Laura Turk (BPHI), Lee Greenstein (Henderson), Luz Ospina (BPHI), Lynette Pyles (BCEVS), Margaret DeCambre (DCF), Maria Dominguez (Memorial), Marie Fairchild (Archways), Mary Carmody (KIDS), Megan Betancourt (Banyan), Melina Visser (Citrus Health Network), Michele Disorbo (Camelot), Natasha Villard (Memorial), Nicole Laviniere (BCEVS), Norma Wagner (DCF/ SAMH), Patricia Jones (Covenant), Paul Jaquith(Mental Health Association), Rachel Landry (DCF), Rory Levine (The Village South), Sandra Ammons (BPHI), Scott DiMarzo (TaskForce), Sherly Constant (Care Resource), Shirley Murdock (Carisk), Susan Nyamora (SFWN), Tanisha St Louis (Chrysalis), Tom Campbell (BPHI), Tonyetta Fice (Taksforce), Tori Bertran (SunServe), Valoria Thomas (Broward House), Vanessa Major (BARC), Veronica James (Our Children Our Future)

BBHC Staff: Areeba Johnson (Clinical Quality Improvement Coordinator), Caren Longworth (Quality Improvement Manager), Danica Mamby (Director of Administration), Jacinth Johnson (Data Contract Manager), Stefania Pace, (Executive Assistant)

Welcome & Introductions

Ms. Areeba Johnson called the meeting to order at 9:34 a.m. Attendance was taken via Microsoft Teams (electronically).

Approval of Minutes from October 20, 2020

With corrections, Ms. Patricia Jones made a motion to approve the minutes for the October 20, 2020 meeting. The motion was seconded by Mr. Paul Jaquith and the minutes were unanimously approved.

Activity/Learning Video

A TED Talk video was shared about the importance of leadership and communication to motivate employees at work. A discussion was encouraged among providers regarding methods to offer

support to their employees. Henderson stated they provide virtual mindfulness seminars once a week and Smith has a Wellness Committee and a newsletter to address employee concerns. Being able to balance working from home and child care were areas of concern voiced by multiple providers. However, they are looking for ways to address these concerns for their employees.

Data/ Performance Measures - Carisk

- Performance Measures
 - Ms. Caren Longworth presented October's performance measures and reported it has been consistent with the previous month's. The network continues to face the same challenges. The following measures are below the targeted outcome: 1) the percentage of adults with severe and persistent mental illness who improved their level of functioning 2) the percentage of adults with mental health crisis in stable housing and 3) the percentage of adults with substance abuse in stable housing. Ms. Longworth will be in contact with individual agencies regarding these performance measures.

Updates/New Actions Items:

- 1st Quarter Incident Report
 - Ms. Caren Longworth reiterated that BBHC took over the investigations of incident reports in July 2020. Also, a reminder provided to providers of the Critical Incident Reporting Line is 954-312-0404.
 - During the last quarter, 45 incidents were reported: 19 of those were related to elopement, 15 were related to death, 4 were related to medical conditions, 2 were related to accidents, 8 were related to significant injuries and 3 other incidents reported.
 - Mortality review: there were 15 reported deaths. Seven (7) of the deaths were related to pre-existing medical conditions, three (3) were related to accidents that occurred outside of the provider's facilities, two (2) were traffic incidents, (1) death was related to homicide, and (3) deaths are still being reviewed by the Medical Examiner.
 - Ms. Areeba Johnson and Ms. Caren Longworth stressed the importance of submitting the incident reports in a timely manner, as 10 incidents were reported late. Invitations for IRAS Training will be sent out to providers. A powerpoint presentation was provided with 6 different scenarios with critical incidents for attendees to determine what is and what is not reportable.

Next Meeting Agenda Suggestions

None.

Announcements

None.

Next Meeting: No Meeting in December.