



Continuous Quality Improvement (CQI) Committee

June 15, 2021 | 9:30 am – 11:00 am

BBHC- MS Teams

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(941)263-1518

Access Code:620255202#

AGENDA

1. Welcome & Introductions
2. Approval of Minutes from May 18, 2021
3. Activity/Icebreaker- Video
4. Discussion:
 - LGBTQ Community
5. IRAS Updates
 - IRAS trends
 - Harm Reduction Presentation- John Glover, SFWN
 - IRAS Critical Incident Reporting Line: 954-312-0404
Email: Incidentreporting@bbhcflorida.org
6. End of the FY2020-21 Reminders:
 - Performance Measures Discharges
 - Consumer Satisfaction Surveys 4th Quarter Submissions
7. Next Meeting Agenda Suggestions
8. Announcements

No Meeting in July 2021

Next Meeting: Tuesday, August 17, 2021 from 9:30 am -11:00 am



Clinical / Continuous Quality Improvement (CCQI) Committee

May 18, 2021 | 9:30 a.m. – 11:00 a.m.

Virtual Meeting via Microsoft Teams

MINUTES

Attendance: Abby Mosher (Tomorrow's Rainbow), Aileen Turner- Nestor (Archways), Andrea Jacques (Chrysalis Health), Constance Watson (BARC), Claudia Paez (Harmony Development Center), Daisha Vargas (Broward House), Doris Rivas (BC), Donnalina Deliazar (House of Hope), Ellianna Dorvil (BPHI), Eva Santiago-Reed (Smith Community Mental Health), Gabriela Raurell (Harmony Development Center), Hugo Rocchia (Care Resource), Illene Greenberg(Silver Impact), Jamie Powers (Broward House), Janine Ribeiro Chow-Quan (United Way), Jennifer Branham (Carisk), Jessica Maza (Broward Partnership), Jo-Ann Bliss (BARC), Justin Cummings (BSO), John Baumgartner (Broward House), Karla Guadalupe (Banyan), Kathleen Bente (DCF/SAMH), Kristen Guerrise (Broward Housing Solutions), Laura Turk (BPHI), Lee Greenstein (Henderson), Luz Ospina (BPHI), Lynette Pyles (BCEVS), Marcus Strong (House of Hope), Margaret DeCambre (DCF), Maria Pilar Dominguez (Memorial), Marie Fairchild (Archways), Mary Carmody (KIDS), Megan Betancourt (Banyan), Melody Kaye (NAMI), Melina Visser (Citrus Health Network), Natasha Villard (Memorial), Nicole Lavinieri (BCEVS), Norma Wagner (DCF/ SAMH), Olga Bast (Broward County Evaluation and Planning Section), Patricia Jones (Covenant), Paul Jaquith (Mental Health Association), Pilar Dominguez (Memorial), Rachel Landry (DCF), Rory Levine (The Village South), Sean Kane (BARC), Sandra Ammons (BPHI), Sandy Rhett (TaskForce), Sarah Gillespie Cummings (BSO), Sara Barkley (Fellowship RCO & Respite), Sherly Constant (Care Resource), Shirley Murdock (Carisk), Stephanie Rivillas (Broward Housing Solutions), Susan Nyamora (SFWN), Tamika McBride (BEVSD), Tom Campbell (BPHI), Tonyetta Fice and Tania Hamilton (Gulf Coast Jewish Family & Community Services), Tori Bertran (SunServe), Valoria Thomas (Broward House), Vanessa Major (BARC), Veronica James (Our Children Our Future)

BBHC Staff: Areeba Johnson (Clinical Quality Improvement Coordinator), Amelia Benson (Program/Contract Monitor), Caren Longsworth (Quality Improvement Manager), Jacinth Johnson (Data Contract Manager), Celena King (System of Care Manager), Zakiya Drummond (Program/Contract Monitor), Stefania Pace, (Executive Assistant)

Welcome & Introductions

Ms. Areeba Johnson called the meeting to order at 9:33 a.m. Attendance was taken via Microsoft Teams (electronically).

Approval of Minutes from April 20, 2021

Mr. Paul Jaquith made a motion to approve the April 20, 2021, meeting minutes. The motion was seconded by Mr. John Baumgartner and unanimously approved.

Tomorrow's Rainbow



Ms. Abby Mosher introduced herself and presented about Tomorrow's Rainbow's mission statement and the services that they provide to children, adolescents, and adults coping with grief and trauma.

Activity/Ice Breaker

Ms. Areeba Johnson presented a video, developed by OCP2, to give an example of the CLAS standards of an individual seeking mental/behavioral health services. Also, as a reminder to providers to ensure their CLC plans are updated.

Updates/New Actions Items:

- **CLC Implementation Tool Review**

Ms. Areeba Johnson presented the CLC Implementation Monitoring Tool to the providers, reviewed each section, and answered questions about updating the CLC plans.

- **Telehealth Services**

Ms. Johnson led a discussion on how providers will move forward regarding telehealth services now that the CDC guidelines have changed. Providers discussed expanding their telehealth services while also re-introducing face to face services. Clients will be encouraged to use face masks and to get vaccinated.

Mental Health Video and Harmony Development

- Ms. Areeba Johnson presented a video about bullying and how One Community Partnership 3 is providing services to help children in the community cope with bullying.
- Ms. Gabriela Raurell presented about Harmony's various programs that provide services such as counseling, legal assistance, case management, to children and adolescents in the community.

IRAS Updates and Performance Measures

Ms. Caren Longworth reviewed the IRAS reports and the Network's Performance Measures. The providers were reminded that it is close to the end of the fiscal year, and they should be reviewing their performance measures and submitting them in a timely manner.

Next Meeting Agenda Suggestions

None.

Announcements

None.

Next Meeting: Tuesday, June 15, 2021 from 9:30 a.m. -11:00 a.m.