



# Recovery Oriented System of Care Committee

Virtual Meeting via

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+1 941-263-1518 United States, Sarasota (Toll)

Conference ID: 217 857 946#

## Agenda

June 16, 2021

Chairperson: Commissioner Lois Wexler

Welcome & Introductions – Commissioner Lois Wexler

- I. Review May 19, 2021 Minutes for Approval
- II. BBHC Operations – Elida Segrera
  - Utilization Management Reports (*Discussion Only if Questions*)
- III. CEO Updates – Silvia Quintana
- IV. Suicide Collaborative – United Way
- V. Provider Advisory Council – Paul Jaquith
- VI. Consumer Advisory Council Report – Susan Nyamora
- VII. Centralized Receiving System Report/Presentation – Elizabeth Gelpi
- VIII. BRHP Forensic Reports
- IX. Care Resource – Needle Exchange Program
- X. Public Comments
- XI. Adjournment

Next Meeting: August 18, 2021

BBHC's Office, 3521 W. Broward Blvd., Lauderhill, FL (Suite 206)

Or

TEAMS Meeting Link



## Recovery Oriented System of Care Minutes

Wednesday, May 19, 2021 | 9:30 a.m. – 11:00 a.m.

**Chairperson:** Commissioner Lois Wexler

**Attendance:** Abbey Hand, (BSO), Adriana Bovee (Larkin Hospital), Barbara Harmon (Footprints), Brooke Sherman (CSC) Cassandra Rhett (Broward County Public Schools), Carol Lazarus (BPHI NHAC), Colleen Quinn (Memorial), Danny Blanco (WestCare), Dave Freeman (Community Solutions), Diane Sasser (Henderson), Donnalina Deliazar (House of Hope), Elizabeth Gelpi (Henderson), Eddy Beauzil (BHIP), Ellianna Dorvil (BPHI), Jack Feinberg (Broward County), Janine Ribeiro (United Way), Jasmine Bascombe (BARC), Jennifer Branham (Carisk), Jenysset Pi (BRHPC), Jessica Bailey – Pierre (BSO), Joanne Correia-Kent (Smith), Jose Gonzalez (BRHPC), Justin Cummings (BSO), Kristen Guerrise (Broward Housing Solutions), Lauren Whiteman (Florida Dept. of Health), Mark Dhooge (Kids in Distress), Lois Simpson (United Way), Luz Ospina (BPHI), Megan Betancourt (Banyan Health Systems), Monica King (Broward Healthy Start Coalition), Nancy Svoboda (Gulf Coast Jewish Family and Community Services), Norma Wagner (DCF) Paul Jaquith (Mental Health America of Southeast Florida), Patricia Jones (Covenant House), Robert Scardino (Sunserve), Rick Riccardi (Fellowship Living), Sean Kane (Broward County), Sandra Cumper (NAMI), Sara Barkley (Fellowship Living), Scott DiMarzo (TaskForce), Shirley Murdock (Carisk), Susan Nyamora (South Florida Wellness Network), Suzette Fleischmann (Department of Children and Families), Tamika McBride (Broward County), Tania Hamilton (Gulf Coast Jewish Family and Community Services), Tom Campbell (BPHI), Thomas Smith (Care Resource), Tori Bertran (SunServe), William Card (BARC)

**BBHC Staff:** Silvia Quintana (CEO), Ashley Ballard (Care Coordinator), Amy Yazmer (Care Coordination Team Manager), Areeba Johnson (CQI Coordinator), Amelia Benson (Program/Contract Monitor), Danica Mamby (Director of Administration), Elida Segre (Director of Operations), Esther Jimenez (Forensic Coordinator), Zakiya Drummond (Program/Contract Monitor), Latrice Richards (System of Care Clinical Integration Coordinator), O'Shaun Sasso (MAT Coordinator), Stefania Pace (Executive Assistant), Celena King (System of Care Manager)

### Welcome & Introductions

Commissioner Lois Wexler called the meeting to order at 9:33 a.m. Attendance was taken via brief introductions on Microsoft Teams.

#### I. Review April 21, 2020 Minutes for Approval

Mr. Rick Riccardi made a motion to approve the meeting minutes, and the motion was seconded by Ms. Susan Nyamora. The April 21, 2021 meeting minutes were unanimously approved.

#### II. BBHC Operations

- Utilization Management Reports

Ms. Elida Segrera presented the monthly Utilization Management Reports and the 3<sup>rd</sup> Quarterly reports. The reports showed a very low readmission rates for patients receiving Care Coordination services. All high intensity services are attaining their goals.

### III. CEO Updates

- One Community Partnership's video about bullying and how it impacts the youth was presented. The video also identifies mental health services available to children in the community.
- Ms. Silvia Quintana announced that starting July 1, 2021, FASAMS will require version 14 to be functioning in order to upload data. Payments will be directly attached to data uploads. Due to this, Ms. Quintana encouraged providers to communicate with their vendors to have them expedite updating FASAMS, version 14. Providers without having data in the system may not receive payment. Questions pertaining to technical issues with uploading data were answered. The remaining providers were advised to continue to communicate with Carisk on their progress.
- Ms. Quintana and Ms. Segrera have been sampling different virtual platforms to support the care coordination integration with the Broward County School system. The *Let's Talk Interactive* is being highly considered since it has been successfully implemented in the Florida Panhandle. **Mr. Paul Jaquith made a motion to recommend to the Board of Directors, the utilization of the *Let's Talk Interactive* as a care coordination platform to be used by the Broward County School system. The motion was seconded by Ms. Joanne Correia- Kent.**
- According to House Bill 945 the Provider Network will receive funding to create care coordination teams to connect at risk youth with services to reduce recidivism for children Baker Acted. **Mr. Paul Jaquith made a motion to recommend to the Board of Directors, to create two Care Coordination Teams and the motion was seconded by Ms. Ana Valladares.**

Ms. Quintana announced that as of July 1, 2021, the FACT Teams will be funded with a combination of general revenue funds and Medicaid. There is generalized concern regarding the consequences this shift can have on the system of care. The draft guidance provided by Medicaid had multiple potential issues that are being addressed by both the MEs and the FACT providers across the state. Ms. Pam Galan also addressed concern for changes and is closely monitoring any new information about changes to FACT.

### IV. Suicide Collaborative

Ms. Janine Ribeiro reported that the Suicide Collaborative has been focused on the United Way's Behavioral Health Virtual Conference. There will be 22 workshops, focusing on topics such as: suicide prevention, mental health promotion, and professional development. Presentations will be facilitated by key note speakers.

### V. Provider Advisory Council

The Provider Advisory Council did not meet this month. However, Mr. Paul Jaquith provided an update about the 65D-30 subcommittee and how DCF is still in the process of reviewing its standards. The universal indirect license has been removed from the rule. Mr. Jaquith

encouraged any substance abuse providers to join the committee to stay informed about changing requirements.

**VI. Consumer Advisory Council Report**

Ms. Susan Nyamora did not have any updates.

**VII. Centralized Receiving System Report/Presentation**

Ms. Elizabeth Gelpi presented the Centralized Receiving System (CRS) report and stated that the numbers have been steady over the last few months.

**VIII. BRHPC Forensic Reports**

Dr. Jenysset Pi reviewed the Forensic reports and stated that the number of CRT participants has increased. Dr. Jose Gonzalez reviewed the Competency Restoration Training report and all of the clients who are in phase two. The issue identified the past month regarding CRT trainings at a specific provider was resolved satisfactorily.

**IX. Public Comments**

- Ms. Elida Segrera commented that Care Resource received the grant for the Needle Exchange program and they will report more about it next month.
- Ms. Danica Mamby stated that the CQI report will be presented during the Board meeting.

**X. Adjournment**

The meeting adjourned at 10:55 a.m.

**Next Meeting:**

**June 16, 2021 via Virtual Meeting - Microsoft Teams  
9:30 a.m - 11:00 a.m.**

**BARC Detox Report**

	January	February	March	April	May	June
<b>Access Data (Detox Only)</b>						
Number of calls for appointments	274	355	353	335	347	
Appointment within 24 hrs. (%)	49%	43%	63%	67%	56%	
Appointment within 72 hrs. (%)	16%	40%	18%	19%	24%	
Appointment within more than 72 hrs. (%)	1%	3%	1%	2%	2%	
Appointments over 24 hrs. due to client preference(%)	33%	14%	18%	12%	19%	
No shows (%)	16%	12%	14%	16%	18%	
<b>Admission Data</b>						
Clients Evaluated for Detox	230	250	283	270	257	
Clients met Criteria for Detox	207	224	254	212	225	
Client admitted to Detox	104	104	127	129	137	
Clients receiving interim-stabilization services not admitted	81	98	102	84	112	
Clients sent to 911	3	1	1	2	0	
Clients referred to alternative facility	14	16	17	6	14	
Clients admitted to MAT	6	12	18	5	15	
Clients - Refused Beds	22	17	13	13	20	
	January	February	March	April	May	June
<b>DETOX Discharge Data</b>						
Successful completion of program	71	81	100	93	88	
Number of client discharged to lower level care within BARC	32	29	41	35	36	
Number of client discharged with linkage to community	87	74	81	95	93	
Number of clients not linked to any service	2*	3*	2*	2*	1*	
Discharged not successfully completed treatment. (Discharged with guidance & provided NARCAN)	50	25	24	39	42	

January \*Clients had established linkage prior to coming into Detox

February, March, April, May \*Clients declined linkage to any services

Report by Month (May)	Alcohol	Opiates	Cocaine	Methamphetamine	Other	
Primary SUD upon admission to DETOX	72	55	3	1	6	
Secondary SUD Upon Admission (if applicable)	4	3	23	2	20	

# BBHC Forensic Team Report

April, 2021

<b>Competency Restoration Training Report 2021</b>	
Total enrollment	235
<b>Re-evaluation Summary</b>	
Re-evaluations Completed during the month	0
Re-evaluation Reports in progress	0
Completed reports submitted	0
<b>Re-evaluation Completed Reports - Detail</b>	
Re-evaluation Reports - Client Restored to Competency	0
Re-evaluations Reports - Client NOT Restored to Competency	0
Re-evaluation Reports with Validity/Efforts Issues (malingering)	0
Re-evaluation reports - ITP -Potentially Non-Restorable	0
total	3

<b>Court Status For Completed Re-evaluations</b>			
	<b>Cases addressed in Court</b>	<b>Additional Evaluation ordered by the court (case ongoing)</b>	<b>Final Adjudication</b>
<b>July</b>	3	0	0
<b>August</b>	0	0	0
<b>September</b>	2	0	1
<b>October</b>	2	2	0
<b>November</b>	0	0	0
<b>December</b>	0	0	0
<b>January</b>	0	0	0
<b>February</b>	0	0	0
<b>March</b>	0	0	0
<b>April</b>	2	1	1
<b>May</b>	0	0	0
<b>June</b>			

<b>CRT ATTENDANCE REPORT JANUARY 2021</b>					
<b>Facility</b>	<b>Week 1</b>	<b>Week 2</b>	<b>Week 3</b>	<b>Week 4</b>	<b>TOTAL CL CONTACTS</b>
<b>BRHPC</b>	39	41	49	42	171
<b>Henderson</b>	0	2	0	6	8
<b>Chrysalis</b>	0	0	0	0	0
<b>Archways</b>	8	14	15	18	55
<b>House of Hope</b>	1	1	1	1	4
<b>STAR</b>	5	6	5	4	20
<b>Order my Steps</b>	0	4	0	5	9
<b>BSO</b>	0	7	7	5	19
<b>Total</b>	53	75	77	81	286

### HBH Centralized Receiving System Monthly Report

Month: May

	June-December	January	February	March	April	May	June	Total Year
Served at Memorial	848	125	109	151	172	168		1,573
Served at BARC	32	7	18	11	10	11		89
Served at CSU	29	2	1	3	2	3		40
Served at CRC	3,321	410	400	450	408	413		5,402
Percentage referred to any service (CRC)	99%	99%	99%	99%	97%	99%		99%
Declined services (CRC)	30	3	1	3	15	5		57
Served at Community Court	7	1	4	8	5	0		25
<b>Total Served</b>	<b>4,230</b>	<b>544</b>	<b>528</b>	<b>615</b>	<b>592</b>	<b>595</b>		<b>7,104</b>

<b>Client Triaged</b>	June-December	January	February	March	April	May	June	Total Year
Number of clients diverted from Baker Act	3,185	389	388	439	393	404		5,198
Number of Clients completing Crisis Assessment	2,377	269	273	310	294	287		3,810
Number of Clients completing Psychiatric Evaluations	906	160	135	131	141	147		1,620
Number of Client referred to higher levels of care (Residential, FACT/FMT, CCT)	33	2	3	5	6	7		56
Number of Clients connected to Peer Services (CRC)	N/A	25	7	26	15	22		95
Number of Clients Referred to Housing Respite	N/A	4	6	7	4	3		24
Number of SOARs completed	39	20	13	24	24	19		139
Number of SPDATs	73	15	15	10	12	18		143



## *LEO Breakdown (N = 12)*

### *Referral Sources*

#### Law Enforcement:

Ft. Laud	2	Wilton Manors	0	Coral Springs	1
BSO	4	Hallandale	0	Coconut Creek	0
Margate	0	Hollywood	0	Davie	0
Plantation	1	Sunrise	0	Miramar	0
Lauderhill	4	Pemb. Pines	0	Seminole	0

#### BSO Breakdown:

Airport	0	Laud by Sea	0	Pompano Bch	0
Coop. City	0	L. Lakes	3	Port Everglades	0
Court	0	N. Lauderdale	0	Tamarac	0
Dania	0	Oak Park	0	Unincorp.	1
Deerfield	0	Parkland	0	Weston	0
Jail	0	Pemb. Park	0		

## BBHC Multidisciplinary Teams Report

Month Reported: May, 2021

Provider	Total # of Slots	Admissions	Discharges	Total in Care	% Utilized
<b>FACT (FL Assertive Community Treatment) --- 105 unique clients to be seen annually</b>					
Henderson Behavioral Health	105	0	2	101	96%
<b>FMT (Forensic Multi-disciplinary Team) --- 65 unique clients to be seen annually</b>					
Henderson Behavioral Health	50	2	1	50	100%
<b>Care Coordination Teams</b>					
<b>CCT Teams</b>					
<b>Archways:</b>					
Team 1:	15	2	0	20	133%
Team 2:	15	0	0	18	120%
<b>Banyan:</b>					
Team 1*:	15	4	2	13	87%
Team 2:	15	0	2	13	87%
Team 3:	15	4	2	14	93%
<b>CCT-CW Teams</b>					
<b>Memorial Healthcare System</b>					
Team 1:	14	2	1	10	71%
Team 2:	14	2	0	11	79%
<b>The Village South</b>					
Team 1:	14	0	3	8	57%
Team 2:	14	1	2	11	79%
Team 3*:	14	0	4	7	50%
<b>Family Intensive Team - FIT ( Children-CW) --- 65 unique clients to be seen annually</b>					
Henderson Behavioral Health ***	40	3	2	32	80%
<b>Community Action Treatment Team - CAT Team -- --- 70 unique clients to be seen annually</b>					
Memorial Healthcare System	35	2	2	40	114%

*Lower percentages related to flows in discharge and admissions. Should be resolved by next month's report*

*\* team in development*



