



Recovery Oriented System of Care Committee

Virtual Meeting via

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Conference ID: 217 857 946#

Agenda

September 15, 2021

Chairperson: Commissioner Lois Wexler

Welcome & Introductions – Commissioner Lois Wexler

- I. Review August 25, 2021 Minutes for Approval
- II. BBHC Operations – Elida Segrera
 - Utilization Management Reports (*Discussion Only if Questions*)
 - Children System of Care update
- III. CEO Updates – Elida Segrera *on behalf of Silvia Quintana*
- IV. Suicide Collaborative – United Way
- V. Provider Advisory Council – Paul Jaquith
- VI. Consumer Advisory Council Report – Susan Nyamora
- VII. Centralized Receiving System Report/Presentation – Elizabeth Gelpi
- VIII. Public Comments
- IX. Adjournment

Next Meeting: October 20, 2021

BBHC's Office, 3521 W. Broward Blvd., Lauderhill, FL (Suite 206)

Or

TEAMS Meeting Link



Recovery Oriented System of Care Minutes

Wednesday, August 25, 2021 | 9:30 a.m. – 11:00 a.m.

Chairperson: Commissioner Lois Wexler

Attendance: Abbey Hand, (BSO), Adriana Bovee (Larkin Hospital), Alex Martinez (The Village South), Alicia Abdulla (Broward Health), Barbara Harmon (Footprints), Brooke Sherman (CSC), Carol Lazarus (BPHI), Cassandra Rhett (Task Force), Colleen Quinn (Memorial Health Services), Danny Blanco (WestCare), Dave Freeman (Community Solutions), Diane Sasser (Henderson), Donnalina Deliazar (House of Hope), Edwin Knight (Healthy Start Coalition), Elizabeth Gelpi (Henderson Behavioral Health), Eddy Beauzil (BHIP), Ellianna Dorvil (BPHI), Jack Feinberg (BARC), Janine Ribeiro Chow-Quan (United Way), Jasmine Bascombe (BARC), Jennifer Branham (Carisk), Joanne Correia-Kent (Smith), Jose Gonzalez (Fellowship House), Justin Cummings (BSO), Kristen Guerrise (Broward Housing Solutions), Luz Ospina (BPHI), Marie Fairchild (Archways), Megan Betancourt (Banyan Health Systems), Monica King (Broward Healthy Start Coalition), Nancy Svoboda (Gulf Coast Jewish Family and Community Services), Norma Wagner (DCF), Paul Jaquith (Mental Health America of Southeast Florida), Patricia Jones (Covenant House), Robert Scardino (Sunserve), Rick Riccardi (Fellowship Living), Rick Wolfer (United Way), Sean Kane (Broward County), Sandra Cumper (NAMI), Sara Barkley (Fellowship Living), Shari Thomas (Henderson), Shirley Murdock (Carisk), Susan Nyamora (South Florida Wellness Network), Suzette Fleischmann (Department of Children and Families), Tamika McBride (Broward County), Tania Hamilton (Gulf Coast Jewish Family Services), Tom Campbell (BPHI), Thomas Smith (Care Resource), Tori Bertran (SunServe), William Card (Banyan Health), Marilyn Camerota (MHS), Maria Di Stefano (SFWN), Jacqueline Anderson (BARC), John Glover (SFWN), Erica Laverde (BPHI), Pamela Galan, (Henderson), Amy Miller (Fellowship House), Christina Garcia-Menocal (Fellowship House), Robert Shea (MMA), Grace Marquez (Broward Health), George Shopland (Broward Health), Sara Gillespie-Cummings (BSO), Dorma Davis (Broward County), Dave Scharf (BSO), Edward Rafailovitch (BSO), Rosemarie Smith-Hole (Fellowship House), Katherine Bente (DCF), Melinda Blostein (Public Defender's office), Jessica Bailey Pierre (DCF), Rory Levine (TVS), Nicole Morin (DCF)

BBHC Staff: Silvia Quintana (CEO), Ashley Ballard (Care Coordinator), Amy Yazmer (Care Coordination Team Manager), Areeba Johnson (CQI Coordinator), Amelia Benson (Program/Contract Monitor), Celena King (System of Care Manager) Danica Mamby (Director of Administration), Elida Segre (Director of Operations), Esther Jimenez (Forensic Coordinator), Kabria Graham (UM Specialist), Latrice Richards (System of Care Clinical Integration Coordinator), O'Shaun Sasso (MAT Coordinator), Stefania Pace (Executive Assistant), William King (Housing & SOAR Entitlements Coordinator), Zakiya Drummond (Program/Contract Monitor)

Welcome & Introductions

Commissioner Lois Wexler called the meeting to order at 9:30 a.m. Attendance was taken via brief introductions on Microsoft Teams.

I. Review June 16, 2021, Minutes for Approval

Mr. Paul Jaquith made a motion to approve the meeting minutes, and the motion was seconded by Ms. Sandra Cumper. The June 16, 2021 meeting minutes were unanimously approved.

II. BBHC Operations

- **Utilization Management Reports**

Ms. Elida Segrera presented the Utilization Management Reports and reviewed the data. Ms. Segrera introduced Fellowship House as the new Forensic Provider for the newly reinstated Jail Diversion Program.

III. **CEO Updates**

- Ms. Silvia Quintana asked that a recommendation be made to the Board to approve a proposed reallocation of funds for uncompensated units purchased. No objections were made by any of the providers.
- Ms. Quintana proposed under Amendment #50 approving reallocating funds to Henderson to expand the capacity for short term residential clients.
- Ms. Quintana proposed approving allocating funds to 211 Broward from United Way to implement the 988 hotline, to support suicide prevention services.
- Ms. Quintana led a discussion with providers about questions regarding the Incidental Funds Policy. Ms. Elida Segrera presented new edits to the policy based on feedback from. A motion was made by Mr. Paul Jaquith and seconded by Ms. Joanne Correia-Kent to present the Incidental Funds Policy to the Board of Directors for approval.

IV. **Suicide Collaborative**

- Ms. Janine Ribeiro Chow-Quan provided an update and introduced Mr. Rick Wolfer as the new Coordinator for the Suicide Prevention Collaborative. Mr. Wolfer shared a few words about the work he will be doing including the expansion of the work groups.
- September is Suicide Prevention Month and a media campaign called *"It's Okay to Not be Okay"* to promote the suicide prevention hotline. Suicide Prevention trainings will be scheduled throughout the end of the year for providers.
- The Lethal Means Workgroup has put together a Rack Card, which will be shared with hospitals, doctors' offices, and law offices.
- Commissioner Lois Wexler announced that 211 will provide a presentation on regarding the availability of all the information of the work being done by The Suicide Prevention Coalition electronically.

V. **Provider Advisory Council**

- Mr. Paul Jaquith gave an update regarding concerns over challenges with the PLADS system and the statute requiring CEOs and CFOs to provide their fingerprints to renew their substance abuse licenses.
- Mr. Jaquith appointed Ms. Joanne Correia- Kent to head a subcommittee to address the impact of the changes in Medicaid, and how although the rates have changed even though the cost of living has risen.
- Ms. Joanne Correia- Kent stated that MMAs are missing from provider meetings and suggested having them collaborate with the provider network to problem solve issues with Medicaid.

VI. **Consumer Advisory Council Report**

Ms. Susan Nyamora did not have any updates.

VII. **Centralized Receiving System Report/Presentation**

Ms. Pam Galan presented the Centralized Receiving System (CRS) Report and stated that COVID has caused a staffing shortage. Ms. Elida Segrera made a comment regarding the high outcomes of the performance measures.

VIII. Public Comments

Ms. Pam Galan announced that she will be retiring from Henderson in September 2021 and at the next ROSC meeting she will introduce her successor.

IX. Adjournment

- The meeting adjourned at 11:12 a.m.

Next Meeting:

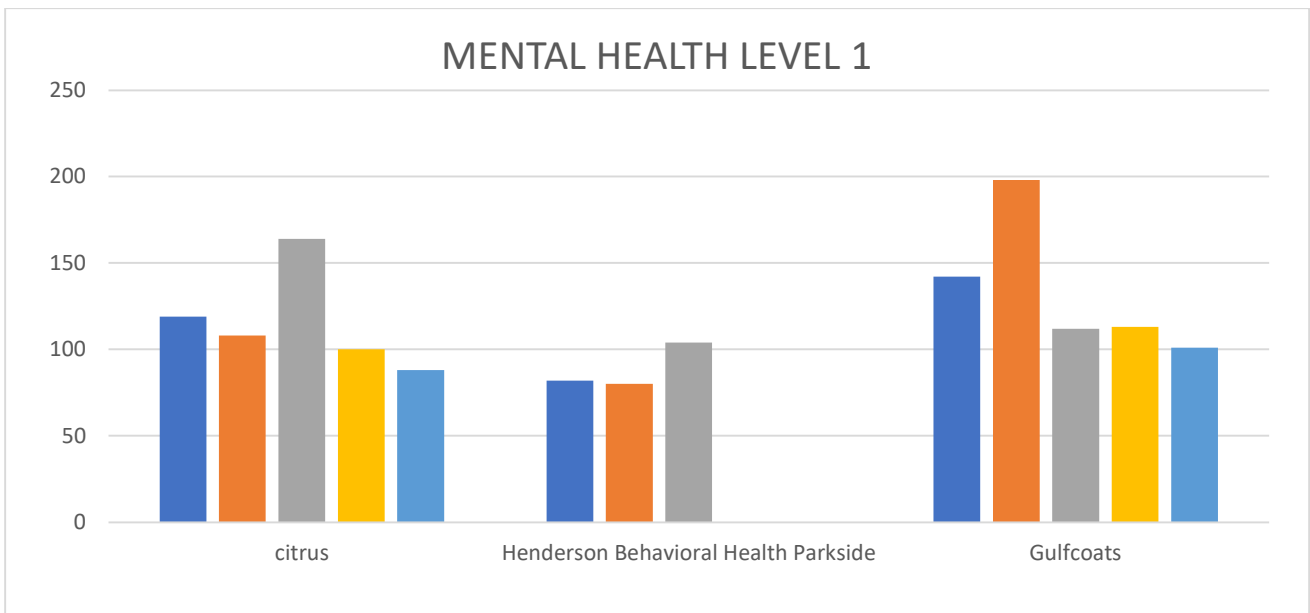
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BBHC 2nd Quarter Data Report

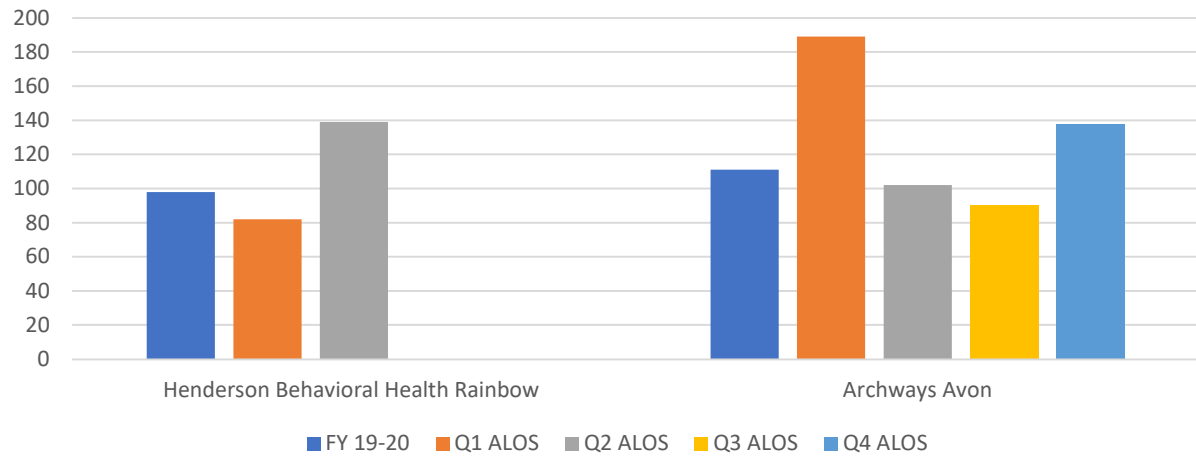
FY 20-21

Utilization Management

Mental Health Level 1	FY 19-20	Q1 ALOS	Q2 ALOS	Q3 ALOS	Q4 ALOS
Citrus (SRT)	119	108	164	100	88
Henderson Behavioral Health Parkside	82	80	104	no data	Data not complete
Gulf Coast	142	198	112	113	101
Mental Health Level 2	FY 19-20	Q1 ALOS	Q2 ALOS	Q3 ALOS	Q4 ALOS
Henderson Behavioral Health Rainbow	98	82	139	No data	Data not complete
Archways Avon	111	189	102	90	138
Substance Abuse Level 2	FY 19-20	Q1 ALOS	Q2 ALOS	Q3 ALOS	Q4 ALOS
Banyan Programs	42	47	49	49	
The Village	55	40	87	68	
BARC	36	31	38	36	
House of Hope	43	28	41	38	



MENTAL HEALTH LEVEL 2

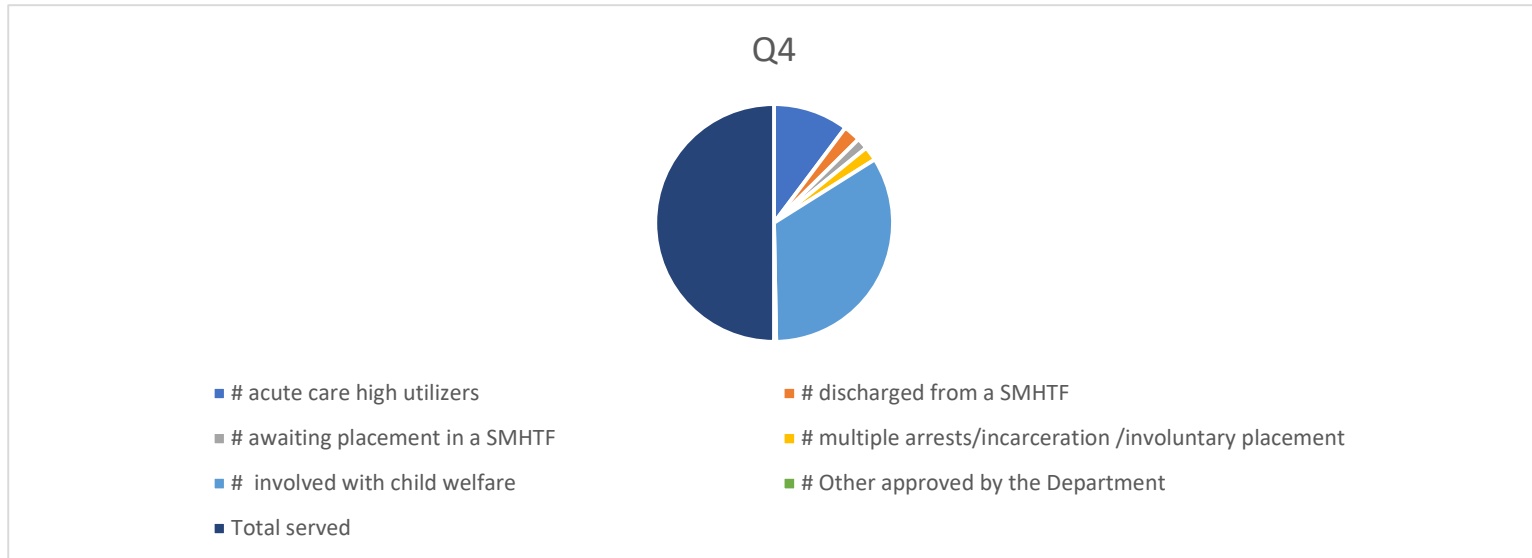


BBHC 3rd Quarter Outcome Data

Multidisciplinary Teams Outcomes

Care Coordination Team

Month	# acute care high utilizers	# discharged from a SMHTF	# awaiting placement in a SMHTF	# multiple arrests/incarceration /involuntary placement	# involved with child welfare	# Other approved by the Department	Total served
Q1	70	24	12	19	51	57	233
Q2	85	27	14	24	63	184	398
Q3	77	29	15	25	63	267	495
Q4	79	18	12	15	260	2	386



CCT Re-Admission Tracker

Month	Total served	# Admissions to a CSU/ Inpatient/SA Detox	% of Admissions to a CSU / Inpatient/SA Detox	# Readmissions to a CSU/ Inpatient/SA Detox	% of Re-admissions to a CSU / Inpatient/SA Detox
Q1	233	6	2.58%	1	0.43%
Q2	398	5	1.34%	1	0.57%
Q3	495	6	1.26%	2	0.90%
Q4	386	7	1.81%	1	0.32%

Community Action Team (CAT) Outcomes

Quarter FY 2019/20	% School Attendance (Target 80%)	% Improved Level of Functioning (Target 80%)	% Living in Community Setting (Target 90%)	% Improved Family Functioning (Target 65%)
Q1	84%	93%	97%	87%
Q2	85%	89%	95%	81%
Q3	85%	90%	95%	83%
Q4	86%	92%	97%	89%

Florida Assertive Community Team (FACT) Outcomes

Quarter	% Employment	Avg Annual Days Worked	% Stable Housing	% FARS Improvement	Total Served
Q1	21%	No data	100%	No data	104
Q2	22%	No data	100%%	No data	105
Q3	22%	No data	100%	No data	102
Q4	17%	No data	98%	No data	105

Florida Assertive Community Team (FACT) Readmissions to Acute Care & to SMHTF

Quarter	% Acute Care Admissions	% SMHTF Admission	% Incarceration
Q1	17.31%	0.00%	0.00%
Q2	13.97%	0.95%	0.00%
Q3	22.39%	0.00%	1.90%
Q4	16.75%	0.00%.	2.18%

Mobile Response Team

Month and Year	# of calls received for the quarter	% calls form school.	% calls requiring an acute response.	%f calls in can involuntary exam.	% of calls diverted from involuntary exam.	Average response time in minutes
Q1	79	9%	100%	28%	72%	31
Q2	150	26%	100%	32%	68%	28
Q3	172	47%	100%	34%	66%	39
	176	41%	100%	32%	68%	33

BARC Detox Report

	July	August	September	October	November	December
Access Data (Detox Only)						
Number of calls for appointments	262	289				
Appointment within 24 hrs. (%)	28%	18%				
Appointment within 72 hrs. (%)	26%	0%				
Appointment within more than 72 hrs. (%)	32%	70%				
Appointments over 24 hrs. due to client preference(%)	13%	11%				
No shows (%)	21%	32%				
Admission Data						
Clients Evaluated for Detox	183	128				
Clients met Criteria for Detox	139	107				
Client admitted to Detox	98	72				
Clients receiving interim-stabilization services not admitted	74	50				
Clients sent to 911	0	0				
Clients referred to alternative facility	16	9				
Clients admitted to MAT	6	15				
Clients - Refused Beds	11	6				
	July	August	September	October	November	December
DETOX Discharge Data						
Successful completion of program	78	57				
Number of client discharged to lower level care within BARC	29	23				
Number of client discharged with linkage to community	63	48				
Number of clients not linked to any service	2*	0				
Discharged not successfully completed treatment. (Discharged with guidance & provided NARCAN)	16	14				

July *Clients declined linkage to any services

Report by Month (August)	Alcohol	Opiates	Cocaine	Methamphetamine	Other	
Primary SUD upon admission to DETOX	44	21	5	1	1	
Secondary SUD Upon Admission (if applicable)	3	2	14	2	11	

LEO Breakdown (N = 14)

Referral Sources

Law Enforcement:

Ft. Laud	3	Wilton Manors	0	Coral Springs	0
BSO	8	Hallandale	0	Coconut Creek	0
Margate	1	Hollywood	0	Davie	0
Plantation	0	Sunrise	0	Miramar	0
Lauderhill	2	Pemb. Pines	0	Seminole	0

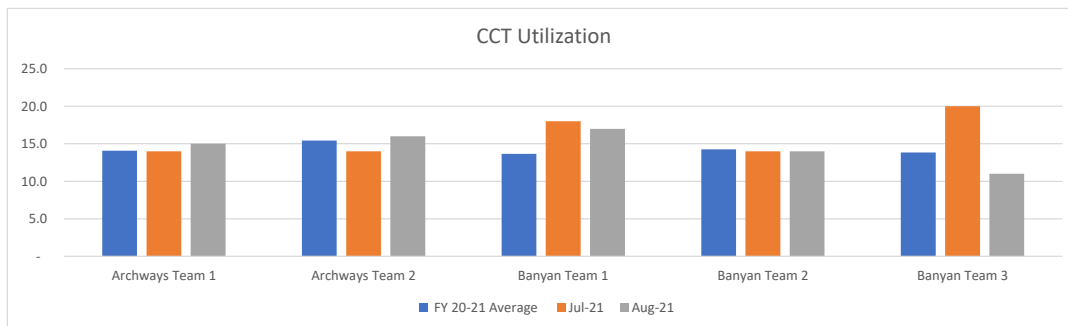
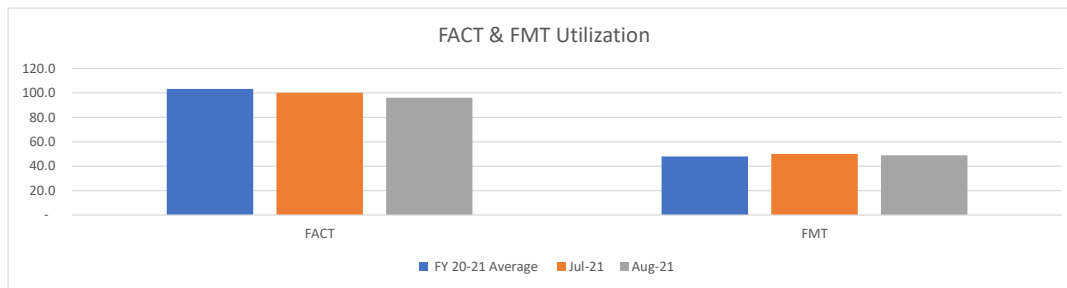
BSO Breakdown:

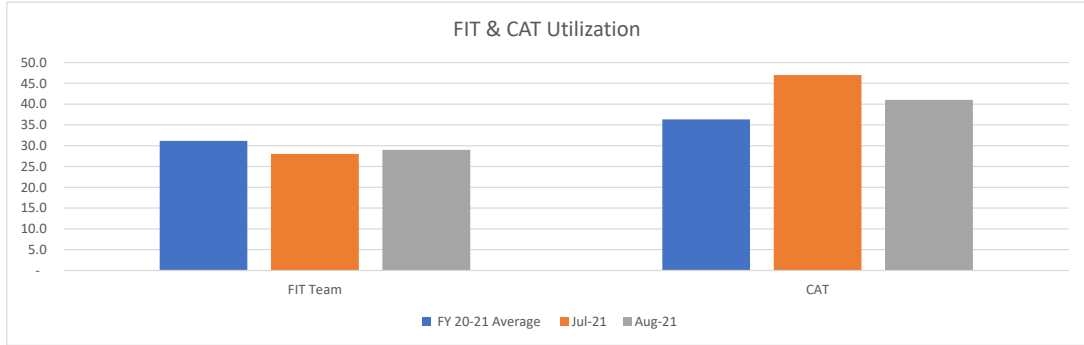
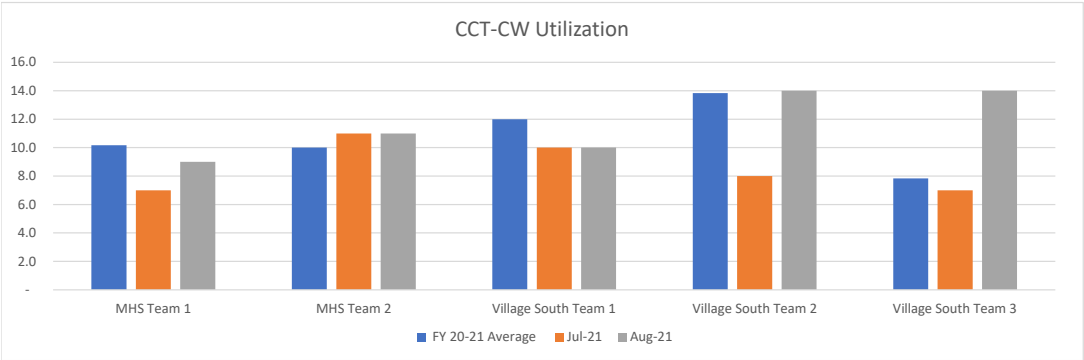
Airport	0	Laud by Sea	0	Pompano Bch	0
Coop. City	0	L. Lakes	3	Port Everglades	0
Court	0	N. Lauderdale	3	Tamarac	1
Dania	0	Oak Park	1	Unincorp.	0
Deerfield	0	Parkland	0	Weston	0
Jail	0	Pemb. Park	0		

BBHC Multidisciplinary Teams Report

Month Reported: Aug-21

Provider	Total # of Slots	Admissions	Discharges	Total in Care	% Utilized
FACT (FL Assertive Community Treatment) --- 105 unique clients to be seen annually					
Henderson Behavioral Health	100	0	4	96	96%
FMT (Forensic Multi-disciplinary Team) --- 65 unique clients to be seen annually					
Henderson Behavioral Health	50	0	1	49	98%
Care Coordination Teams					
CCT Teams					
Archways:					
Team 1:	15	4	3	15	100%
Team 2:	15	2	0	16	107%
Banyan:					
Team 1:	15	1	2	17	113%
Team 2:	15	2	2	14	93%
Team 3:	15	2	7	11	73%
CCT-CW Teams					
Memorial Healthcare System					
Team 1:	14	2	0	9	64%
Team 2:	14	2	2	11	79%
The Village South					
Team 1:	14	2	2	10	71%
Team 2:	14	2	1	14	100%
Team 3:	14	7	0	14	100%
Family Intensive Team - FIT (Children-CW) --- 65 unique clients to be seen annually					
Henderson Behavioral Health	40	2	2	29	73%
Community Action Treatment Team - CAT Team -- --- 70 unique clients to be seen annually					
Memorial Healthcare System	35	7	9	41	117%





**BBHC - United Way CIT Initiative
Monthly Report**

Report Month: **August**

Month	Jul-21	Aug-21	Sep-21	Oct-21	Nov-21	Dec-21	Jan-22	Feb-22	Mar-22	Apr-22	May-22	Jun-22	TOTAL
Total # of Trainings	2	0											2
Total # People in Attendance	39	0											39
Total # of Cities	5	0											5

Month	Jun-21	Jul-21	Aug-21	Sep-21	Oct-21	Nov-21	Dec-21	Jan-22	Feb-22	Mar-22	Apr-22	May-22	Jun-22	TOTAL
BSO		2	0											2
Davie		10	0											10
Miramar		4	0											4
Sunrise		1	0											1
Pembroke Pines		22	0											22
Plantation	12		0											12
City 6														
City 7														
City 8														
City 9														
City 10														
City 11														
City 12														
City 13														
City 14														
City 15														

In the month of August CIT was not held due to the CIT Conference.

Other Activities:

New CIT Coordinator is now a Certified Coordinator.

UW received materials on methods to enhance CIT training to provide an engaging experience for officers.

Cit Coordinator connected with other coordinators to discuss their data processes and methods to divert incarceration.

In September UW will be completing a CIT refresher course for previous CIT graduates