



Continuous Quality Improvement (CQI) Committee

March 15, 2022 | 9:30 am – 11:00 am

BBHC- MS Teams

https://teams.microsoft.com/l/meetup-join/19%3ameeting_MWViNjk0MTAtNjc3Ny00ZmU1LThlYTMtZTBjMWE1N2Y2YmNm%40thread.v2/0?context=%7b%22Tid%22%3a%227bbca740-f271-4428-aeec-f0585b3625b3%22%2c%22Oid%22%3a%22c21a5b4a-8413-4e49-b3cd-1515692c3561%22%7d

AGENDA

1. Welcome & Introductions

2. Approval of Minutes from April 19th, 2022

3. Presentations

- Caren Longworth – CQI report
- Julie Stockton – Peer Specialist and Addictions Counselor at Holy Cross
- 7th Annual United Way Behavioral Health Highlights and Overview

4. Committee Needs or Comments

5. Reminders

- IRAS Critical Incident Reporting Line: 954-312-0404 Email: incidentreporting@bbhcflorida.org
- This is My Brave-The Show auditions in Broward County in September 2022. Contact information nfo@dfbcommunitycares.org.
 - Friday, May 20th, 1-4 pm, Lauderdale
 - Saturday, May 21st, 2-6 pm, Deerfield Beach
 - Tuesday, May 24th, 6-9 pm, Hollywood
- Infant Mental health training by Dr. Harleen Hutchinson
 - 12 sessions during a period of 9-10 months, followed by 6 months of reflective supervision sessions.
 - The date for the 2 initial sessions is: June 17, 1-5 pm and June 24, 1-5 pm
 - All training is virtual with 25 a personal capacity. The link to the registration is: https://us02web.zoom.us/meeting/register/tZ0ocuuqgrz8rH9VBgyXX22u_3MaTj_SRLlpH
- Community Person Served Satisfactory Surveys submitted for FY 2021-2022
- Performance measures for FY 2021-2022

6. Next Meeting Ideas/Suggestions

7. Announcements

Next Meeting: Tuesday, June 21st, 2022, from 9:30 am -11:00 am



Clinical / Continuous Quality Improvement (CCQI) Committee

April 19, 2022 | 9:30 a.m. – 11:00 a.m.

Virtual Meeting via Microsoft Teams

MINUTES

Attendance: Aileen Turner-Nestor (Archways), Amy Miller (Fellowship House), Andrea Rapoli (Chrysalis Health), Barbara Harmon (Foot Print to Success), Carol Loman (Henderson), Caren Nabridge (Henderson), Carl Falconer (Taskforce for Ending Homelessness), Claudia Paez (Harmony), Darline Jean (Broward Partnership), Daisha Vargas (Broward House), Donnalina Deliazar (House of Hope), Elliana Dorvil (Broward Partnership), Emma Munoz (Citrus), Erika Bateman (Broward Housing Solutions), Eva Santiago Reed (Smith), Jessica Maza (Broward Partnership), Jennifer Branham (Carisk), Justin Cummings (BSO), Kendra Williams (Broward Partnership), Kristen Guerrise (Broward Housing Solutions), Marie Fairchild (Archways), Melanie Fox (Archways), Lee Greenstein (Henderson), Latrice Richards (United Way), Megan Betancourt (Banyan), Michele Disorbo (Camelot), Norma Wagner (DCF), Nicole Laviniere (BARC), Nicole Morin (DCF), Natasha Strickland (Memorial Healthcare System), Paul Jaquith (Mental Health Association), Reniese McNeal (Broward Healthy Start Coalition), Rory Levine (The Village South), Stephanie Rivillas (Broward Housing Solutions), Sharon Blair-Moxam (Broward Health), Shirley Murdock (Carisk), Sean Kane (BARC), Sarah Cummings (BSO), Thomas Smith (Care Resource), Tom Campbell (Broward Partnership), Tonyetta Fice (Gulf Coast Jewish Family and Community Services), Vanessa Major (BARC), Valoria Thomas (Broward House), Yanique Taylor (Tomorrow's Rainbow)

BBHC Staff: Amelia Benson (Program/Contract Monitor), Celena King (System of Care Manager), Danica Mamby (Director of Administration), Jacinth Johnson (Data Contract Manager), Lucia Garcia (CQI Coordinator), Stefania Pace (Executive Assistant), Takisha Dupree (Program/Contract Monitor)

Welcome & Introductions

Ms. Lucia Garcia called the meeting to order at 9:34 a.m. Attendance was taken via Microsoft Teams (electronically).

Icebreaker Video

Ms. Lucia Garcia presented a video, *"The State of the Healthcare Industry and Necessary Improvements Required to Retain Workers."* Providers discussed ways to help staff avoid burnout and ways to help promote retention.

Approval of Minutes from March 15, 2022

Ms. Kristen Guerrise made a motion to approve the meeting minutes for the March 15, 2022 meeting. The motion was seconded by Ms. Donnalina Deliazar, and the minutes were unanimously approved.

Presentations:

- Score Card for Performance Measures

Ms. Jennifer Branham facilitated a PowerPoint presentation about the Score Card including unique clients, key performance indicators, data quality analysis, and Report Builder on the Carisk Portal.

- Overdose Awareness and Prevention

Ms. Susan Nyamora facilitated a PowerPoint presentation about overdose awareness and prevention in an initiative with the Broward's Sheriff Office to educate the public and to distribute NARCAN in response to recent overdose numbers within Broward County.

Reminders:

IRAS Reminder:

- The following incidents must be reported to BBHC within 2 hours of the Provider being notified:

- Sexual abuse or sexual assault allegations
- Death of any persons served
- Any incident that may lead to media coverage

If you have questions about IRAS reporting, please contact Lucia Garcia, CQI Coordinator at 954-557-4757 or Caren Longworth, QI Manager at 954-882-3867.

- IRAS Critical Incident Reporting Line: 954-312-0404
- Email: incidentreporting@bbhcflorida.org

Next Meeting Agenda Suggestions

None.

Announcements

Mr. Paul Jaquith reminded providers that the in-person Epic Awards will be held on May 25th, 2022 at the Signature Grand.

Next Meeting: Tuesday, May 17, 2022, from 9:30 a.m. - 11:00 a.m.